10

CLAIMS

We claim:

- 1. A method for handling personally identifiable information, said method comprising:
- providing in a computer a first set of object classes
 representing active entities in an information-handling process,
 wherein a limited number of privacy-related actions represent
 operations performed on data;

providing in said computer a second set of object classes representing data and rules in said information-handling process, wherein at least one object class has said rules associated with said data; and

handling transactions involving said personally identifiable information, using said computer and said object classes.

- 2. The method of claim 1, wherein said object classes include one or more object classes representing parties, selected from the group consisting of
- a data user object class,
- a data subject object class,
- a quardian object class,

and a privacy authority object class.

- 3. The method of claim 1, wherein said object class, having said rules associated with said data, represents a filled paper form, including both collected data and rules regarding said collected data.
 - 4. A method for improving the handling of personally identifiable information, said method comprising:

performing an initial assessment of an information-handling process;

constructing a model of said information-handling process, based on said initial assessment; and

providing output, based on said gathering and constructing, that identifies at least one way in which said personally identifiable information could be better handled;

wherein said constructing includes:

- representing entities, data, and rules in said informationhandling process by using a limited number of object classes; representing operations performed on data by using a limited number of privacy-related actions; and representing transactions by using said limited number of object
- classes and said limited number of privacy-related actions.
- 5. The method of claim 4, wherein said providing output further comprises identifying at least one way in which said information-handling process could be improved.
- 6. The method of claim 4, wherein said providing output further comprises identifying at least one way to improve compliance with a law or contract.
- 7. The method of claim 4, further comprising enforcing compliance with a law or contract.
 - 8. The method of claim 4, further comprising designing a modification to said information-handling process, based on said constructing and providing.

25

30

9. The method of claim 8, wherein said designing a modification further comprises designing a modification to improve compliance with a law or contract governing said information-handling process.

5

- 10. The method of claim 4, wherein said limited number of object classes includes one or more object classes representing parties, selected from the group consisting of
- a data user object class,
- a data subject object class,
- a guardian object class,
- and a privacy authority object class.
- 11. The method of claim 4, wherein said limited number of object classes include at least one object class wherein rules are associated with data.
- 12. A system for handling personally identifiable information, said system comprising:

means for providing in a computer a first set of object classes representing active entities in an information-handling process, wherein a limited number of privacy-related actions represent operations performed on data;

means for providing in said computer a second set of object classes representing data and rules in said information-handling process, wherein at least one object class has said rules associated with said data; and

means for handling transactions involving said personally identifiable information, using said computer and said object classes.

30

5

10

- 13. The system of claim 12, wherein said object classes include one or more object classes selected from the group consisting of a data user object class,
- a data subject object class,
- a guardian object class, and a privacy authority object class.
 - 14. The system of claim 12, wherein said object class, having said rules associated with said data, represents a filled paper form, including both collected data and rules regarding said collected data.

15. A computer-usable medium having computer-executable

- instructions for handling personally identifiable information, said computer-executable instructions comprising:
 means for providing in a computer a first set of object classes representing active entities in an information-handling process, wherein a limited number of privacy-related actions represent operations performed on data;
 means for providing in said computer a second set of object classes representing data and rules in said information-handling process, wherein at least one object class has said rules associated with said data; and
 means for handling transactions involving said personally identifiable information, using said computer and said object classes.
- 16. The computer-usable medium of claim 15, wherein said object classes include one or more object classes representing parties, selected from the group consisting of

- a data user object class,
 a data subject object class,
- a guardian object class, and a privacy authority object class.
- 17. The computer-usable medium of claim 15, wherein said object class, having said rules associated with said data, represents a filled paper form, including both collected data and rules regarding said collected data.